



## **CBC AND VCS RECEIVE PINNACLE AWARDS FROM MDHBA**

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Elmhurst, Illinois, October 20, 2008—Charlottesville Bureau of Credits, Inc. (CBC) and Valley Credit Service, Inc. (VCS), Hagerstown, Maryland, have received the Pinnacle Award from the Medical-Dental-Hospital Business Associates (MDHBA), announced MDHBA Board Chairman Roxie Kracl, CPBE, director, Credit Bureau Services, Inc., Fremont, Nebraska.

MDHBA's Pinnacle Award is presented to agencies that have received recognition from their clients for their commitment to providing the very best in quality service. CBC and VCS went through a rigorous application process that included detailed documentation on each company and five letters of recommendation from clients in the healthcare industry. Qualifications include, among others: 1) senior management and collector MDHBA certification; 2) industry and civic memberships; 3) professional development; and 4) bonding and insurance.

CBC and VCS are sister companies that have been providing receivables management, recovery services and point of sale solutions for their clients since 1920.

"Orange Family Physicians signed on with Charlottesville Bureau of Credits on April 15, 1992. Our experiences through the years with CBC has been nothing but positive," says Tammy J. Seay, insurance/billing manager with Orange Family Physicians.

Commenting on the level of service it receives from VCS, Darlene Lind, billing supervisor with Hagerstown Heart, says, "Most of our patients are elderly and/or chronically ill, and we appreciate your gentle treatment in your methods used to collect payment."

Commenting on the award, Kracl said, "Both CBC and VCS are solid members of MDHBA and the healthcare ARM industry. MDHBA is thrilled to present this recognition to these organizations that support quality business practices."

Medical-Dental-Hospital Business Associates is the healthcare ARM community for accreditation and networking. Formed in 1939, MDHBA and its members set a tone of collaboration and continuous improvement within the demanding and competitive world of healthcare financial services. MDHBA provides a nationwide forum for idea exchange, continuing education and certification. For more information, contact: MDHBA, 350 Poplar Ave., Elmhurst, IL 60126. Telephone 630.941.8100; Fax 630.359.4274; E-mail [info@mdhba.org](mailto:info@mdhba.org); [www.mdhba.org](http://www.mdhba.org).